

## Annual General Meeting



9 June 2021

## **Roberto Quarta**

Chairman

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## 2020-2021 WPP Board Appointments



Angela Ahrendts DBE



Tom Ilube CBE



Dr. Ya-Qin Zhang

## Mark Read CEO

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### CAUTIONARY STATEMENT REGARDING FORWARD-LOOKING STATEMENTS

This presentation contains statements that are, or may be deemed to be, "forward-looking statements". Forward-looking statements give the Group's current expectations or forecasts of future events. An investor can identify these statements by the fact that they do not relate strictly to historical or current facts. They use words such as 'anticipate', 'estimate', 'expect', 'intend', 'will', 'project', 'plan', 'believe', 'target' and other words and terms of similar meaning in connection with any discussion of future operating or financial performance.

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## **WPP'S COVID-19 RESPONSE**



Maintain health and safety of our people



Provide uninterrupted service to our clients



Help our communities through our creativity, media and technology



Ensure WPP's financial resilience to protect all our stakeholders

## **REVIEW OF 2020**

## 2020: RESILIENT FINANCIAL PERFORMANCE, CONTINUED STRATEGIC PROGRESS

#### Improved organic growth performance

Sequential recovery since initial lockdowns
CPG, Tech, Pharma growing well in Q4

#### Stronger client performance

0 15 of top 30 clients grew in 2020
0 Growing demand for commerce services
0 \$4.4 billion in net new business

## O Net debt lowest since 2004

#### Taken action during COVID to be ready for 2021

- Strong financial discipline
- Positioned WPP for the future: AKQA Group,
   VMLY&R Commerce, Finsbury Glover Hering

## WE HAVE WON AND RETAINED MAJOR CLIENTS

Media Agency GROUPS		TOTAL New Business Values (incl. billings retained)	
1	GroupM	4 808	1 910
2	Dentsu international	1 833	734
3	Publicis Media	1 666	1 759
4	Omnicom Media (OMG)	1 588	751
5	Havas Media Group	1 133	1 053
6	Mediabrands	844	204

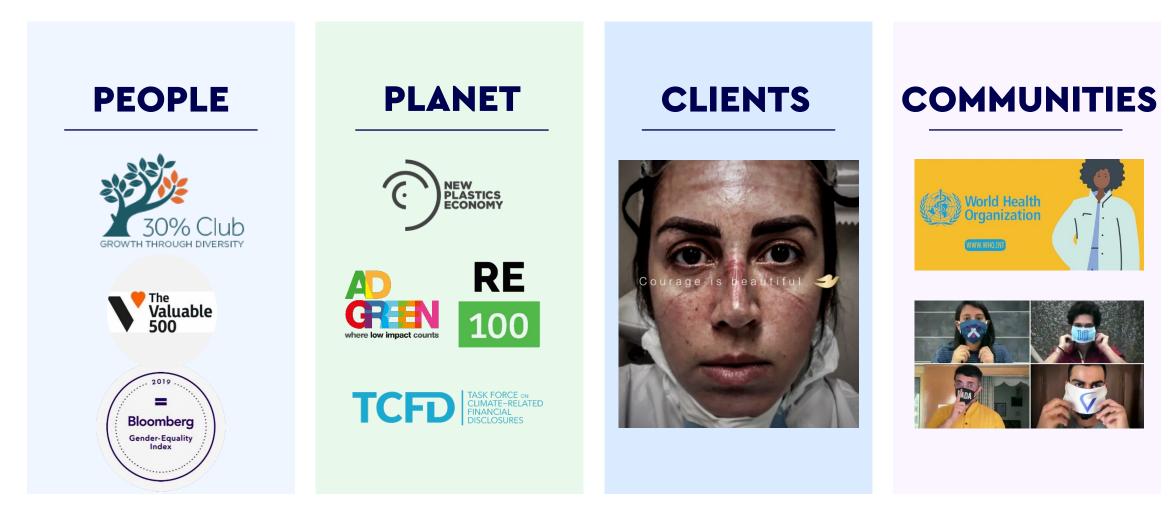
RANK THIS QUARTER	RANK LAST QUARTER	HOLDING GROUP	ESTIMATED CREATIVE YTD REVENUE (USD \$m)	ESTIMATED MEDIA YTD REVENUE (USD \$m)
1	1	WPP	334.2	273.1
2	2	Publicis Groupe	189.6	155.7
3	5	Interpublic	rpublic 169.5	
4	3	Omnicom	96.1	195.9
5	4	Dentsu	137.2	102.2
6	6	Havas	94.2	60.2
7	7	Accenture	94.7	2.5

#### Source: COMvergence

Source: R3



### WE HAVE ALSO MADE SIGNIFICANT PROGRESS ON OUR PURPOSE AGENDA



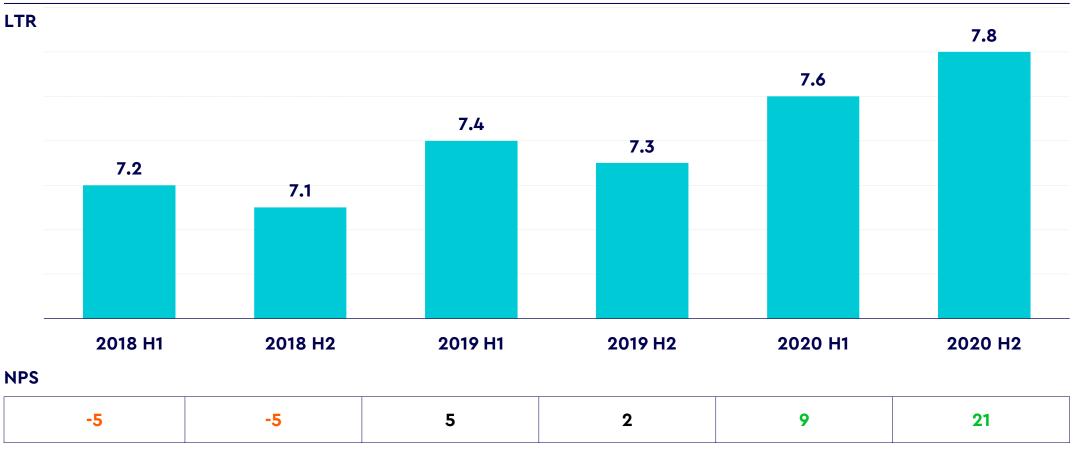
### DESPITE THE PANDEMIC, WE GREW HALF OF OUR TOP 30 CLIENTS IN 2020

SIGNIFICANTLY IM	IPACTED	BALANCED RESPONSE <b>21%</b>		MORE RESILIENT 57%	
Automotive	14%	Telco, Media, Ent	7%	CPG	26%
Luxury, Premium	6%	Retail	5%	Tech	18%
Travel, Leisure	2%	Financial services	4%	Healthcare, Pharma	13%
		Other	5%		
-7.9% in Q -9.8% in F		-6.9% in Q4 -4.7% in FY		+1.9% in Q4 +0.9% in FY	

Note: all figures relate to LFL revenue less pass-through costs from WPP's top 200 designated clients attributable to each industry for continuing operations in 2020, and include an allocation of GroupM trading revenue less pass-through costs. These clients comprise 64% of WPP total revenue less pass-through costs, and 82% of total designated clients for 2020 on this basis.

### OUR CLIENT SATISFACTION HAS SYSTEMATICALLY IMPROVED

#### WPP CLIENT SATISFACTION



SOURCE: WPP Vantage; 2.4K-59K+ client responses per period; LTR = Likelihood to recommend (scores out of 10), NPS = Net promoter score (-100 to +100)

## Q1 '21 AND OUTLOOK

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## STRONG START TO THE YEAR IN Q1

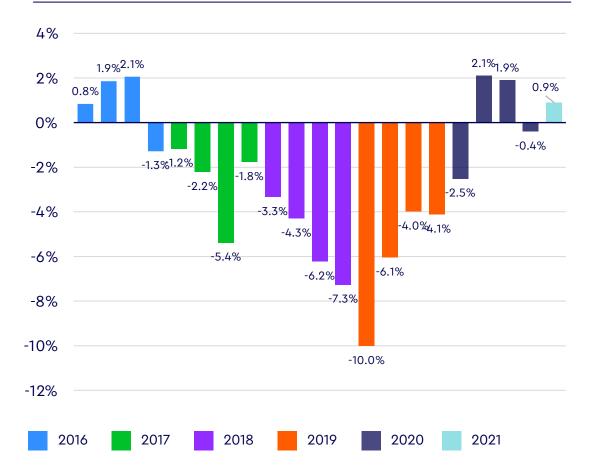
- Peer group-leading organic growth of 3.1%<sup>1</sup> (first time since 2013)
- Growth across all segments and most major markets
- Encouraging performance in our merged agencies
- \$1.3 billion net new business
- Ongoing strategic execution:
  - -Choreograph
  - Strategic acquisitions
  - -WPP AUNZ buy-in
  - -Net zero target for 2030

### **LEADING PERFORMANCE IN Q1**

WPP VS. AVG ORGANIC GROWTH --- USA

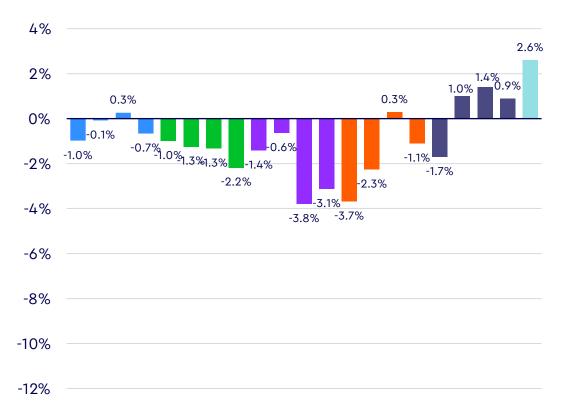


% BY QUARTER, 2016-Q121



#### WPP vs. AVG ORGANIC GROWTH — GLOBAL 🌔

% BY QUARTER, 2016-Q121



BASIS OF PREP: USA includes Dentsu 'Americas'. Dentsu does not disclose USA alone prior to Q3 2019. SOURCE: Company reports

### **PRIORITIES FOR 2021 AND THE MEDIUM TERM**

- 2021:
  - Managing continued COVID impact on people and clients
  - New business, new growth opportunities
  - Tangible progress on our purpose agenda
- Medium term:
  - Drive through transformation programme to reinvest in growth
  - Differentiate through creativity, technology and culture
  - Deliver superior returns to shareholders



# THANK YOU