25 June 2014

Dear Sir,

As scrutineer appointed for the purpose of the Poll taken at the Annual General Meeting of the Members of the Company held on 25 June 2014 I HEREBY CERTIFY that the result of the Poll is correctly set out as follows:-

	VOTES	%	VOTES	%	VOTES	% of ISC	VOTES
	FOR		AGAINST		TOTAL	VOTED*	WITHHELD
11/01	959,613,196	99.99	127,556	0.01	959,740,752	72.52%	5,919,460
11/02	959,322,601	99.88	1,169,373	0.12	960,491,974	72.58%	5,262,702
11/03	693,866,904	81.75	154,850,579	18.25	848,717,483	64.13%	117,037,192
11/04	707,427,918	81.93	156,032,836	18.07	863,460,754	65.24%	102,293,921
11/05	957,423,394	99.98	190,888	0.02	957,614,282	72.36%	8,138,335
11/06	931,008,062	96.96	29,174,414	3.04	960,182,476	72.55%	5,572,200
11/07	927,977,315	96.73	31,407,124	3.27	959,384,439	72.49%	6,369,864
11/08	926,840,944	96.61	32,529,726	3.39	959,370,670	72.49%	6,384,006
11/09	930,931,096	98.84	10,936,785	1.16	941,867,881	71.17%	23,886,795
11/10	934,426,806	97.29	26,032,449	2.71	960,459,255	72.57%	5,295,048
11/11	958,323,754	99.78	2,147,594	0.22	960,471,348	72.57%	5,283,328
11/12	956,811,029	99.62	3,648,009	0.38	960,459,038	72.57%	5,295,638
11/13	926,109,466	97.00	28,623,897	3.00	954,733,363	72.14%	11,021,313
11/14	929,809,484	96.92	29,572,262	3.08	959,381,746	72.49%	6,372,557
11/15	935,401,703	97.39	25,069,047	2.61	960,470,750	72.57%	5,283,353
11/16	958,946,773	99.84	1,556,512	0.16	960,503,285	72.58%	5,251,391
11/17	960,202,992	99.97	277,988	0.03	960,480,980	72.58%	5,273,323
11/18	929,359,604	96.76	31,092,376	3.24	960,451,980	72.57%	5,302,323
11/19	931,400,580	99.00	9,381,895	1.00	940,782,475	71.09%	24,971,828
11/20	954,820,421	99.41	5,657,740	0.59	960,478,161	72.58%	5,276,142
11/21	958,704,920	99.93	696,872	0.07	959,401,792	72.49%	6,352,511
11/22	938,242,205	97.79	21,157,407	2.21	959,399,612	72.49%	6,354,691
11/23	930,224,548	97.54	23,462,797	2.46	953,687,345	72.06%	12,060,501
11/24	932,295,331	97.53	23,631,416	2.47	955,926,747	72.23%	9,827,548
11/25	922,731,490	97.97	19,130,441	2.03	941,861,931	71.17%	23,892,538
11/26	959,665,838	99.91	833,084	0.09	960,498,922	72.58%	5,255,754
11/27	934,194,350	97.27	26,253,083	2.73	960,447,433	72.57%	5,307,242

<sup>\*</sup>excluding 26,383,440 shares held in Treasury

Yours faithfully

Dave Marks Senior Relationship Manager