

# Q3 TRADING UPDATE

26 October 2023



This document contains statements that are, or may be deemed to be, "forward-looking statements". Forwardlooking statements give the Company's current expectations or forecasts of future events. An investor can identify these statements by the fact that they do not relate strictly to historical or current facts.

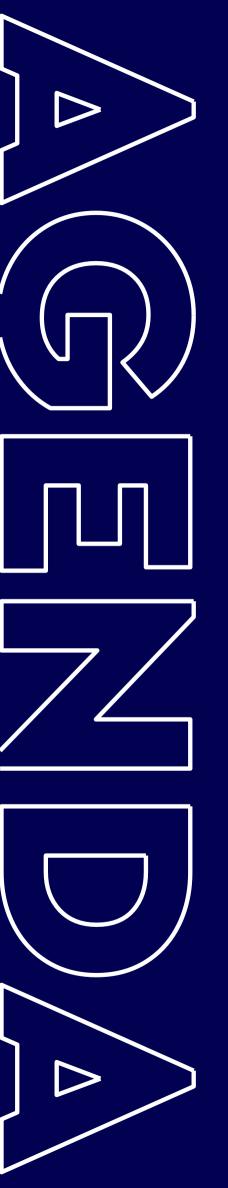
These forward-looking statements may include, among other things, plans, objectives, beliefs, intentions, strategies, projections and anticipated future economic performance based on assumptions and the like that are subject to risks and uncertainties. These statements can be identified by the fact that they do not relate strictly to historical or current facts. They use words such as 'aim', 'anticipate', 'believe', 'estimate', 'expect', 'forecast', 'guidance', 'intend', 'may', 'will', 'should', 'potential', 'possible', 'predict', 'project', 'plan', 'target', and other words and similar references to future periods but are not the exclusive means of identifying such statements. As such, all forward-looking statements involve risk and uncertainty because they relate to future events and circumstances that are beyond the control of the Company. Actual results or outcomes may differ materially from those discussed or implied in the forward-looking statements. Therefore, you should not rely on such forwardlooking statements, which speak only as of the date they are made, as a prediction of actual results or otherwise. Important factors which may cause actual results to differ

include but are not limited to: the impact of, epidemics or pandemics including restrictions on businesses, social activities and travel; the unanticipated loss of a material client or key personnel; delays or reductions in client advertising budgets; shifts in industry rates of compensation; regulatory compliance costs or litigation; changes in competitive factors in the industries in which we operate and demand for our products and services; our inability to realise the future anticipated benefits of acquisitions; failure to realise our assumptions regarding goodwill and indefinite lived intangible assets; natural disasters or acts of terrorism; the Company's ability to attract new clients; the economic and geopolitical impact of the Russian invasion of Ukraine and conflicts arising in other international markets; the risk of global economic downturn, slower growth, increasing interest rates and high and sustained inflation; supply chain issues affecting the distribution of our clients' products; technological changes and risks to the security of IT and operational infrastructure, systems, data and information resulting from increased threat of cyber and other attacks; the Company's exposure to changes in the values of other major currencies (because a substantial portion of its revenues are derived and costs incurred outside of the UK); and the overall level of economic activity in the Company's major markets (which varies depending on, among other things, regional, national and international political and economic conditions and government regulations in the

world's advertising markets). They use words such as 'aim', 'anticipate', 'believe', 'estimate', 'expect', 'forecast', 'guidance', 'intend', 'may', 'will', 'should', 'potential', 'possible', 'predict', 'project', 'plan', 'target', and other words and similar references to future periods but are not the exclusive means of identifying such statements. Neither the Company, nor any of its directors, officers or employees, provides any representation, assurance or guarantee that the occurrence of any events anticipated, expressed or implied in any forward-looking statements will actually occur. Accordingly, no assurance can be given that any particular expectation will be met and investors are cautioned not to place undue reliance on the forward-looking statements.

Other than in accordance with its legal or regulatory obligations (including under the Market Abuse Regulation, the UK Listing Rules and the Disclosure and Transparency Rules of the Financial Conduct Authority), the Company undertakes no obligation to update or revise any such forward-looking statements, whether as a result of new information, future events or otherwise.

Any forward-looking statements made by or on behalf of the Group speak only as of the date they are made and are based upon the knowledge and information available to the Directors on the date of this document.



- Q3 highlights
- Financial performance
- Strategic progress
- Q&A

# HIGHLIGHTS

- Q3 2023 like-for-like revenue less pass-through costs -0.6%; YTD +1.2%
  - Continued to see reduced spend from technology clients in North America and other markets, with a greater impact on our media business, GroupM
  - LFL growth in UK, Western Continental Europe and Rest of World despite macroeconomic uncertainty impacting markets including China and Germany
- New business improving: recent wins include Estée Lauder, Hyatt, Lenovo, Nestlé, Unilever and Verizon B2C. Pipeline remains strong
- Strengthening our offer:
  - Launch of **VML**, the world's largest creative agency, and further integration of **GroupM**. These moves are expected to drive stronger revenue growth and net annualised cost savings of at least £100m in FY25 with a part-year benefit in FY24
  - Ongoing investment in **AI** to enhance our offer
- 2023 guidance: LFL revenue less pass-through costs growth now expected to be 0.5-1.0% (previously 1.5-3.0%); headline operating margin of 14.8-15.0% ex FX (previously around 15.0% ex FX)
- Capital Markets Day in January 2024 to focus on actions to drive growth, further efficiencies and margin expansion

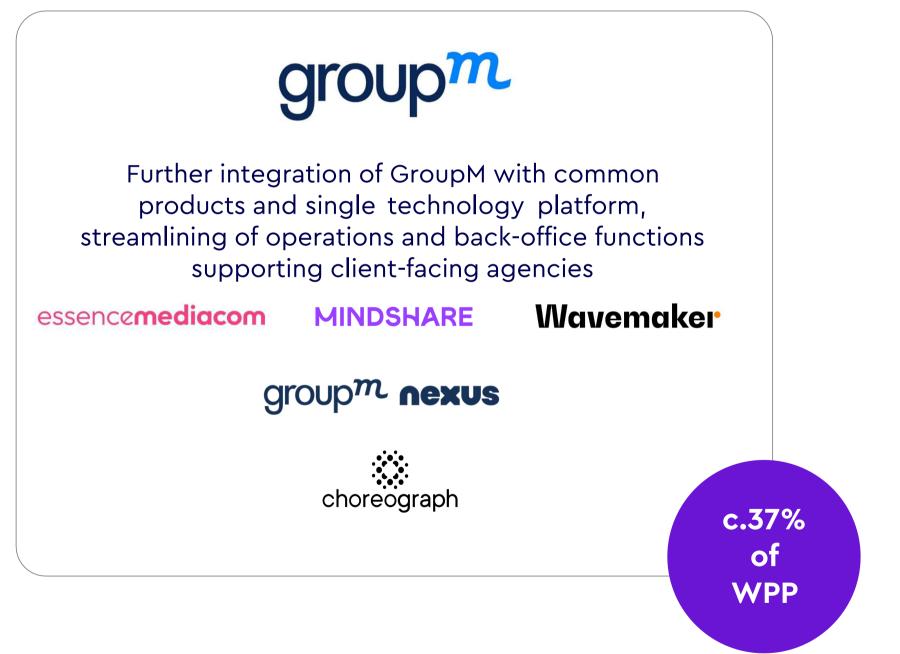


## **STRENGTHENED OFFER**

#### CREATING THE WORLD'S LARGEST CREATIVE AGENCY



#### SIMPLIFIED OPERATING MODEL IN MEDIA



# FINANCIA PERFORMANCE



## **REVENUE LESS PASS-THROUGH COSTS**

Q3 2023

# -5.0%

Reported growth (+13.1% in Q3 '22)

# -5.5pt

FX contribution to reported growth



# **+1.1pt**

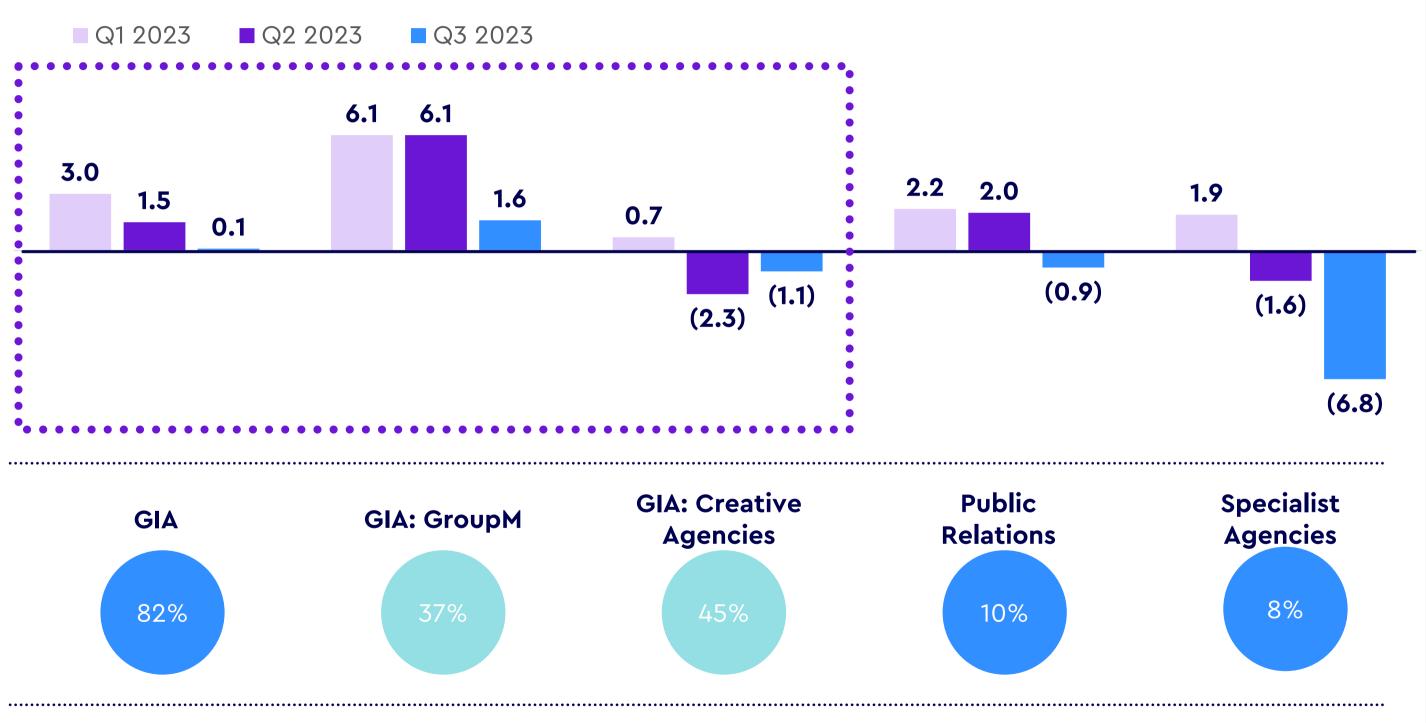
M&A contribution to reported growth

# -0.6%

Like-for-like growth (+3.8% in Q3 '22)

## **PERFORMANCE BY BUSINESS**

#### LFL REVENUE LESS PASS-THROUGH COSTS GROWTH (%)



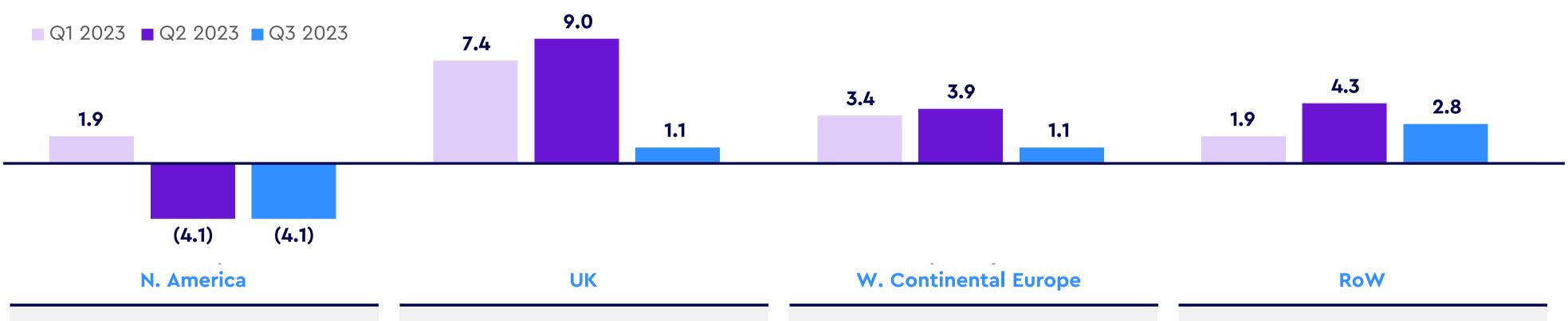
% of WPP in FY 2022

#### **GLOBAL INTEGRATED AGENCIES** •

- **GroupM**: softer growth from Tech clients impacted the US, UK and Germany, alongside client losses in the US. Good growth in APAC markets
- Integrated Creative Agencies: Continued growth at Ogilvy, reflecting client wins. Other agencies stabilised vs Q2 but saw a continued impact from lower spend across tech clients, delays in technology-related projects and 2022 client losses in retail
- **PR**: continued good growth in **FGS Global** offset by declines in BCW and H+K
- Specialist agencies: CMI, specialist healthcare unit, maintained double-digit growth. Other business units impacted by more cautious client spending

## PERFORMANCE BY REGION

#### LFL REVENUE LESS PASS-THROUGH COSTS GROWTH (%)



#### **39% OF NET SALES**

- USA: -4.2% (Q2: -4.5%)
- Continued pressure on technology and retail client revenues adversely affecting our creative agencies and media business
- Good growth in CPG, Healthcare & Pharma and financial services

#### **14% OF NET SALES**

- Continued growth in CPG and Healthcare & Pharma sectors
- Slowdown in technology spend, impacting both our media and creative businesses

#### 20% OF NET SALES

- creative

• Continued growth in the region, led by **Spain +14.1%** (Q2: +4.5%); broadbased growth across media and

• Economic pressures impacting both creative and media growth in Germany -3.8% (Q2: +6.6%)

• France -2.7% (Q2: -3.6%) reflecting prior period client losses

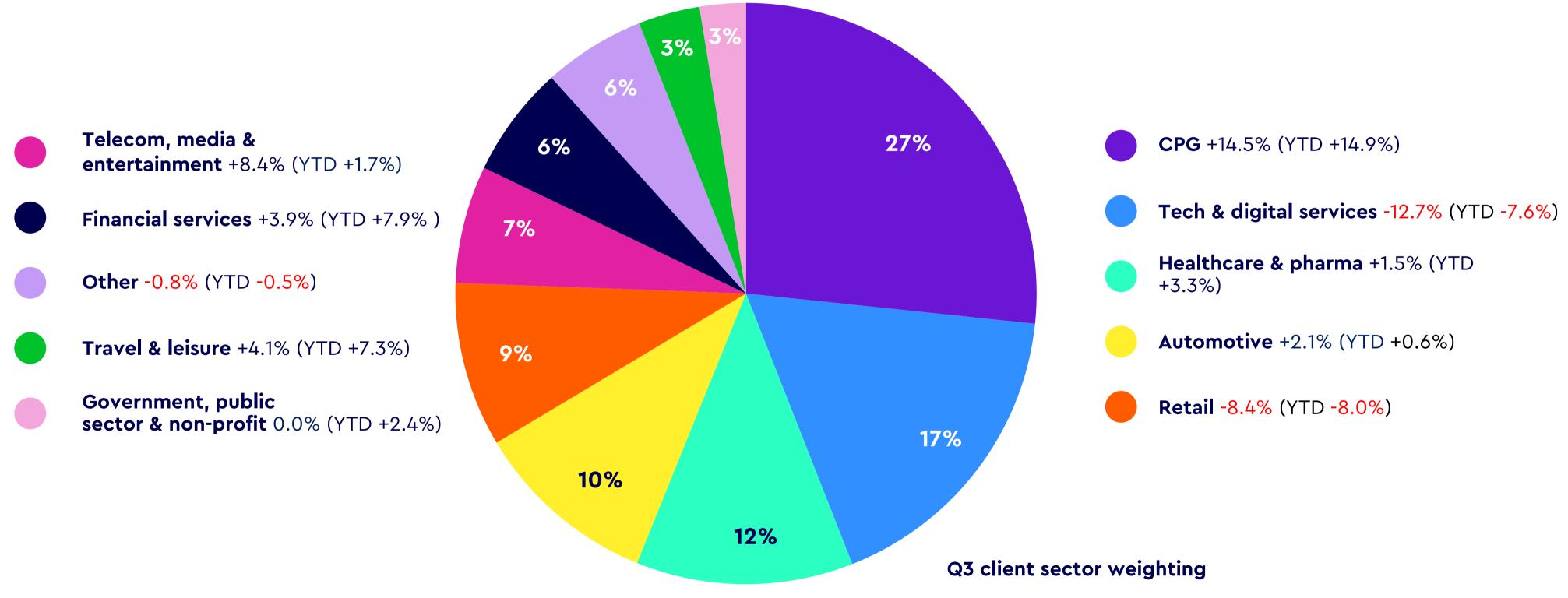
#### 27% OF NET SALES

- India: +7.3% (Q2 +2.5%), strong new business momentum, particularly in media and the CPG sector
- Continued growth in Latin America, Central & Eastern Europe and Middle East & Africa
- China: -4.2% reflecting macro pressures impacting creative business (Q2 +4.8%)

9

## PERFORMANCE BY CLIENT SECTORS

#### LFL REVENUE LESS PASS-THROUGH COSTS (Q3 2023)<sup>1</sup>



1 Chart shows the proportion of WPP group revenue less pass-through costs in Q3 2023 and YoY growth in Q3 2023; clients chart made up of 1,372 clients representing 78% of WPP total revenue less passthrough costs. Growth rates shown are LFL growth in revenue less pass-through costs.

## **2023 GUIDANCE**

## LFL revenue less pass-through costs growth of 0.5-1.0% (previously 1.5-3.0%) Headline operating margin of 14.8-15.0% ex FX (previously around 15.0%)

- FX impact: current rates imply a c.1.0% headwind on revenues less pass-through costs and a c.0.25pt headwind on headline operating margin
- Restructuring and property impairment charges of around £400m
- Year-end adjusted net debt flat year-on-year
- Average adjusted net debt/headline EBITDA now expected to be slightly above the target range of 1.5x-1.75x (previously within the range)

## **IMPACT OF VML AND GROUPM STRATEGIC INITIATIVES**

# £100m

Net annualised cost savings in FY25 (part-year benefit in FY24) <1:1

Restructuring Costs:Savings

#### UNLOCKING SCALE BENEFITS

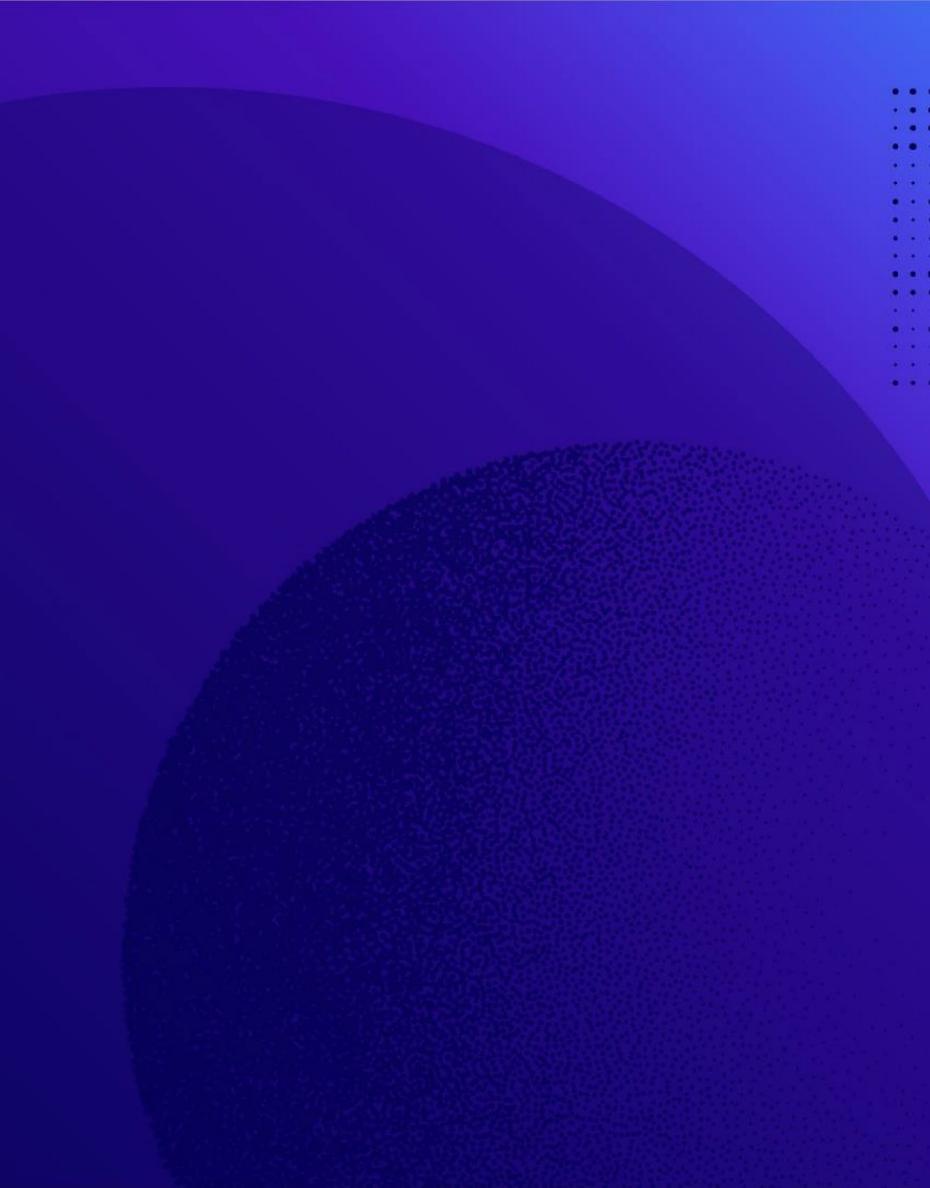
- Simplified and scaled organisation structures
- Optimise resource utilisation
- Enhanced off-shoring operations

#### **BACK-OFFICE OPTIMISATION**

- Centralised Finance, HR and IT support
- Further simplification of smaller markets and legal entities
- Better leverage Shared Services support



# STRATEGIC PROGRESS



## **STRATEGIC PROGRESS - EVOLVING CLIENT NEEDS**

OFFER

CREATIVITY & EFFECTIVENESS

TECHNOLOGY & ARTIFICIAL INTELLIGENCE

## SIMPLICITY & SCALE

#### PEOPLE

**WPP** 14

## **NEW BUSINESS WINS**

## WINNING NEW BUSINESS<sup>1</sup>







Unilever

Media Aus & New Zealand

#### ESTĒE LAUDER

Media China



Creative Global



Creative Brazil



Creative India



#### \$3.4bn of new

business YTD (YTD 22: \$5.1bn)



verizon

Creative Global

Creative N. America





**Public Relations** Global

**Brand Strategy** Japan

> 15 WPP

# **CREATIVITY & EFFECTIVENESS: RECOGNITION**

### COMPANY



VMLY&R named Network of the Year and VMLY&R Commerce named Agency of the year



## CREATIVITY



Ogilvy

## **EFFECTIVENESS**

## Forrester®

#### WAVE LEADER 2023

Marketing Measurement And Optimization



## CREATING THE WORLD'S LARGEST CREATIVE AGENCY



signals the integration of customer experience, brand experience and commerce services - not just under one logo - but as interconnected disciplines that form business solutions. Marketers are tired of managing multiple, duplicative specialists. They must deliver the aligned experiences that consumers demand from brands. And brands need agencies as connected as consumer expectations. What this merger shows is that CX and commerce are part of the larger marketing experience.



The new combination will give WPP a new, globally scaled offering, which as major marketers move to fewer global relationships, should be a good, competitively scaled offering.

Jay Pattisall, VP and principal analyst at Forrester Ad Age, October 17, 2023

Matt Ryan, CEO of consultancy Roth Ryan Hayes Ad Age, October 17, 2023

## SIMPLIFYING OUR OFFER: GROUPM EVOLUTION



**2019 - 2020** New leadership team



**April 2021** Merger of GroupM and Wunderman Thompson Data units

#### essence media com

#### **April 2022**

Merger of **Essence and Mediacom** media agencies

Finecast, Xasis and GroupM services combined into **GroupM Nexus**, our performance media organisation

## group<sup>m</sup> nexus

#### **August 2023**

Finecast, Xasis and Sightline brands retired

## groupm

#### October 2023

Client-facing agencies supported by common products and a single technology platform, streamlining operations and back-office functions

> c.37% of WPP

## SUMMARY

### • Continuation of Q2 client spending trends

- Performance in Q3 impacted by the cautious spending trends we saw in Q2, particularly across technology clients
- Greater impact felt in GroupM than in H1 from these trends

#### • Continued strategic progress:

- Creation of VML as a powerhouse of creativity, data and technology
- Simplifying GroupM to leverage scale in media
- Focused investment in enhancing our AI offer
- Capital Markets Day in January 2024 to focus on our strategic roadmap over the next three to five years







# **CONTACTS AND FURTHER RESOURCES**

## **TOM WALDRON**

Group Investor Relations Director tom.waldron@wpp.com Tel: +44 (0) 7788 695 864

### **ANTHONY HAMILTON**

**Investor Relations Director** anthony.hamilton@wpp.com Tel: +44 (0) 7464 532 903

#### WPP INVESTOR RELATIONS

investor@wpp.com

## **INVESTOR WEBSITE**

wpp.com/investors

## **INVESTOR WEBINARS**

A series of webinars designed to give investors and analysts deeper insight into individual agencies, products and services within WPP <u>WPP webinars</u>

#### **Annual Report & Accounts 2022**

Annual Report 2022

## **SOCIAL CHANNELS**

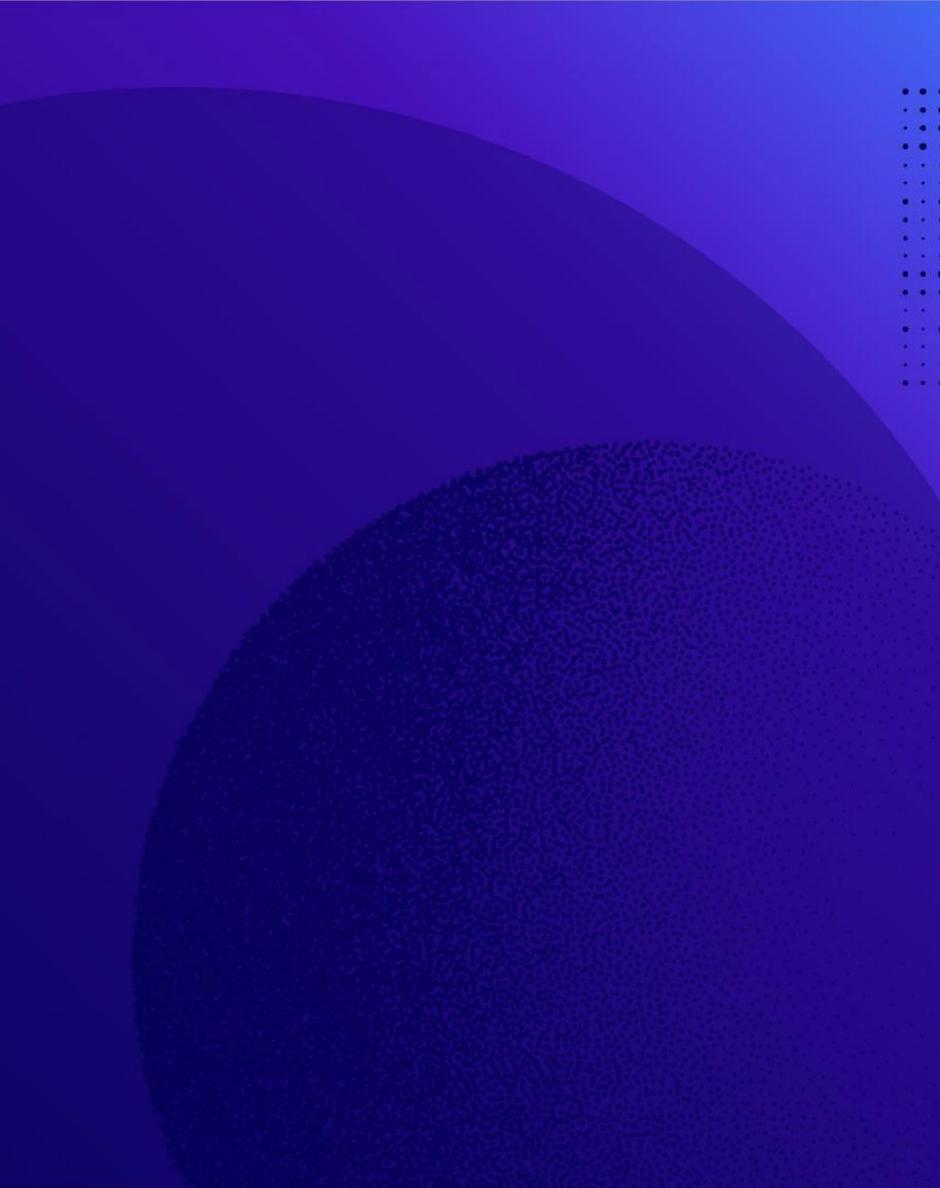






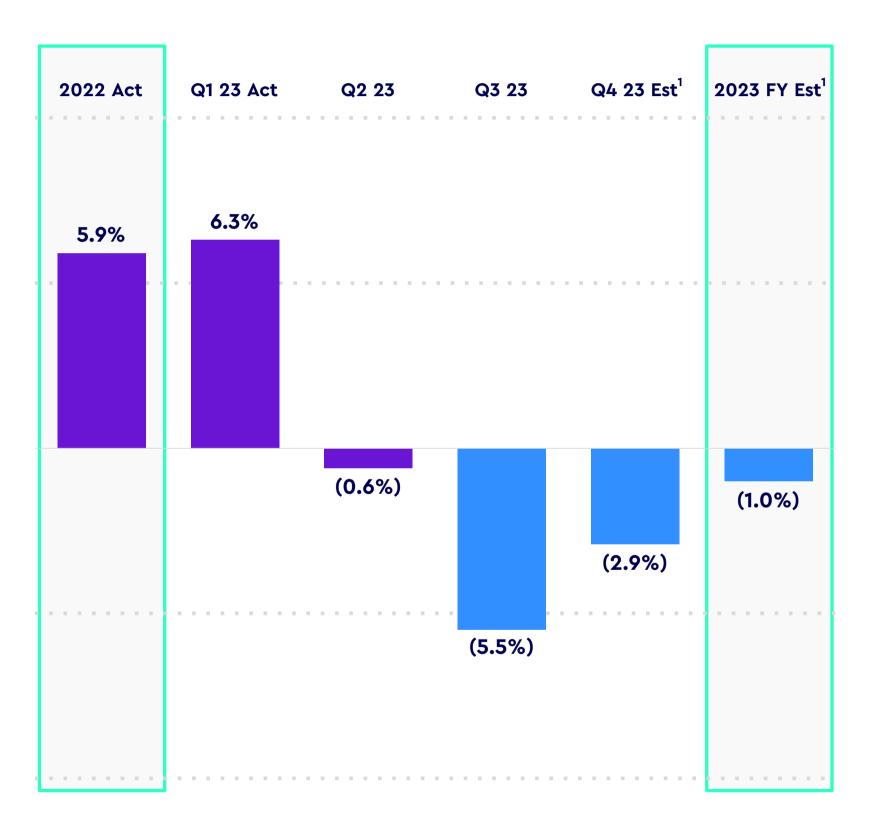


# APPENDX



## **EXCHANGE RATE ANALYSIS**

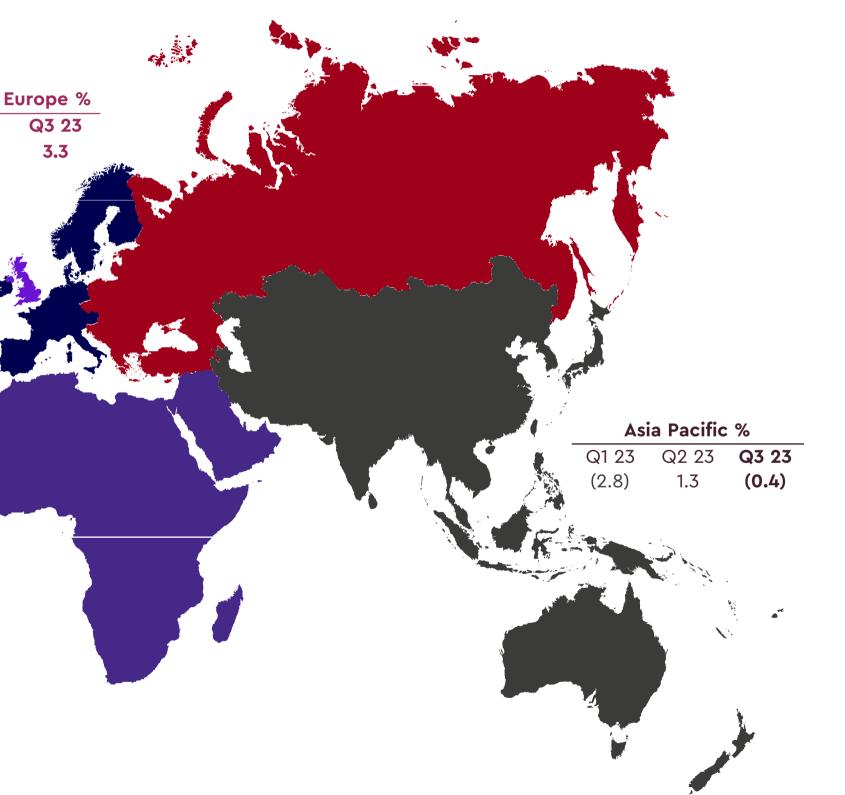
THIRD QUARTER	2023	2022	STERLING (WEAKER)/STRONGER
US \$	1.27	1.18	8%
€	1.16	1.17	(1%)
Chinese Renminbi	9.17	8.06	14%
Indian Rupee	104.7	94.0	11%
Brazilian Real	6.18	6.18	0%
Australian \$	1.93	1.72	12%
Canadian \$	1.70	1.54	10%
Singapore \$	1.71	1.64	4%
Danish Krona	8.67	8.70	(0%)



**WPP** 24

## REVENUE LESS PASS-THROUGH COSTS GROWTH BY REGION LIKE-FOR-LIKE

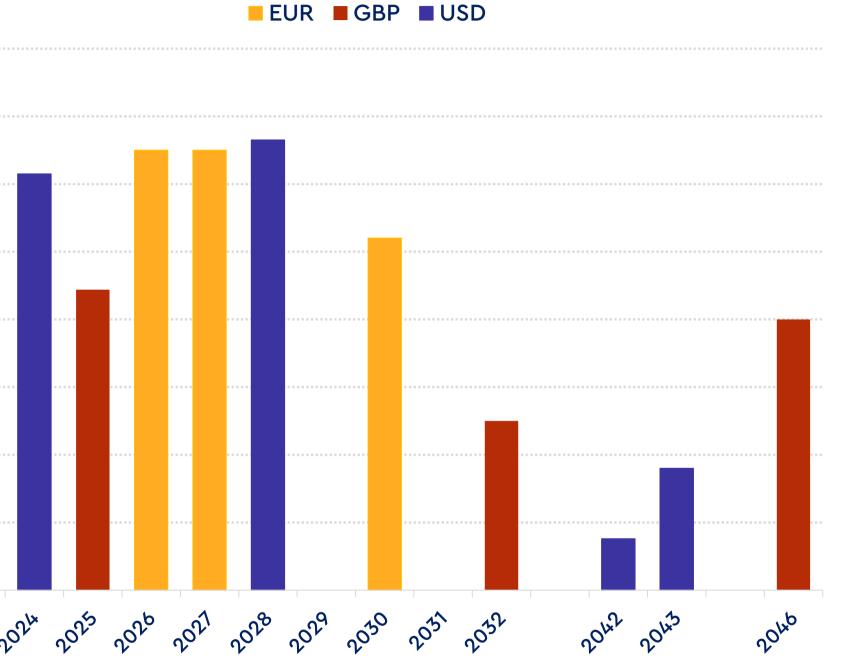
			ale and a l	Sir	S.P.					<b>entral &amp;</b> Q1 23	Ea C
				Sail						11.0	
				م فير					UK %		
you and	and the second							Q1 2 7.4		Q3 23 1.1	
rth Ameri	ica %							7.4	9.0	1.1	
	Q3 23		7				Western	Contin	ental Eur	ope %	
(4.1)	(4.1)				. Sharehow and the state		Q1 23 3.4	i Q		Q3 23 1.1	
								Africa	& Middle	East %	
	Latir	n Americ	:a %				_	Africa Q1 23	<b>&amp; Middle</b> Q2 23	East % Q3 23	
	Q1 23	Q2 23	Q3 23				-			Q3 23	
							_	Q1 23	Q2 23	Q3 23	_
	Q1 23	Q2 23	Q3 23				_	Q1 23	Q2 23	Q3 23	_



## DEBT MATURITY PROFILE AT 30 SEPT 2023 (EM)

	£ TOTAL CREDIT	£ TOTAL DRAWN	
£ bonds £400m (2.875% Sep '46)	400	400	800
US bond \$220m (5.625% Nov '43)	180	180	700
US bond \$93m (5.125% Sep '42)	76	76	600 …
£ bonds £250m (3.75% May '32)	250	250	500
Eurobonds €600m (1.625% Mar '30)	520	520	
Eurobonds €750m (4.125% May '28) <sup>1</sup>	665	665	400
Eurobonds €750m (2.375% May '27)	650	650	300 …
Eurobonds €750m (2.25% Sep '26)	650	650	200
Eurobond €500m (1.375% Mar '25)/£444m Swap <sup>2</sup>	444	444	100
US bond \$750m (3.75% Sep '24)	615	615	
Eurobonds €750m (3.0% Nov '23) <sup>3</sup>	712	712	0 – 0
Debt Facilities	5,162	5,162	Ŷ
Other facilities	2,049	-	
Net cash, overdrafts & other adjustments	-	(1,291)	
Total Borrowing Capacity / Net Debt	7,211	3,871	





WEIGHTED AVERAGE COUPON **3.26%** WEIGHTED AVERAGE MATURITY 5.5 YEARS AVAILABLE LIQUIDITY £3,340M

# THANK YOU

